C3 (EA/SA/INTA)

Instructions for Use

Additional online content

Tap, click or scan the QR code to access additional online resources.

There are video tutorials to help you operate your C3.

jura.com/support-C3

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1 Control elements

1. Service socket for optional JURA Wi-Fi Connect
2. Grinder adjustment switch
3. Bean container with aroma preservation cover
4. Water tank (under cover)
5. Multi-function buttons (button function depends on what is shown in the display)
6. Display
7. Height-adjustable coffee spout
8. Cup grille with aperture
9. Insert for drip tray
10. Drip tray
11. Coffee grounds container
12. Mains cable (permanently connected or plug-in) (back of the machine)
13. Powder chute for ground coffee (removable)
14. On/Off button ⏻
15. Filler funnel for ground coffee
16. Measuring spoon for ground coffee

2 For your safety

Comply with the instructions for use

Before using the machine, read these instructions for use thoroughly and completely and comply with the instructions they contain. Keep these instructions for use close to the machine and pass them on to the next user.

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

⚠ WARNING	Indicates circumstances that may result in serious injuries or death.
⚠ CAUTION	Indicates circumstances that may result in minor injuries.
CAUTION	Indicates circumstances that may result in damage to property.

Proper use

The machine is intended for private domestic use. It is designed solely for the preparation of coffee. Use for any other purpose will be deemed improper.

User limitations

People, including children, who
- do not have the physical, sensory or mental capabilities to use the machine safely or
- are inexperienced or lack knowledge

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

When using the CLARIS Smart+ filter cartridge or a JURA Wi-Fi Connect, wireless connections are established. Specific details on the frequency band used and the maximum transmission power can be found in the ‘11 Technical data’ section.

Use by children

Children must be able to recognise and understand the potential dangers arising from incorrect use:
- Keep **children under the age of 8** away from the machine, or supervise them constantly.
- **Children aged 8 and over** may only operate the machine without supervision if they have been instructed in how to use it safely.
- Children may not clean or service the machine unless supervised by a responsible person.
- Do not allow children to play with the machine.

What to do in the event of damage

Never use a damaged machine or mains cable. This could result in fatal electric shock.
- In the event of signs of damage, disconnect the machine from the mains. To do this, first switch the C3 off with the On/Off button ⏻. Only then should you remove the mains plug from the power socket.
- Replace a damaged **plug-in mains cable** with an original JURA mains cable. Unsuitable mains cables may result in consequential damage.
- Only permit authorised JURA service centres to carry out **repairs to the machine** and the **permanently connected mains cable.** Unsuitable repairs may result in consequential damage.

Preventing damage

To avoid damage to the machine and the mains cable:

- The C3 must not be placed in a cabinet when in use.
- Do not use the C3 and the mains cable near hot surfaces.
- Do not allow the mains cable to rub against sharp edges and ensure that it does not become trapped.
- Never allow the mains cable to loosely hang down. The mains cable could pose a tripping hazard or become damaged.
- Protect the C3 from weather and direct sunlight.
- Only connect the C3 to a mains voltage corresponding to that stated on the rating plate. The rating plate is located on the underside.
- Connect the C3 directly to a domestic power socket. Using multi-socket adapters or extension cords may cause overheating.
- The surface of the heating element and outer enclosure remains hot after use and the outside of the appliance may retain heat.
- Do not use alkaline or alcohol-based cleaning agents; only use mild cleaning agents and a soft cloth.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Only fill the water tank with fresh, cold, non-carbonated water.
- Switch the machine off with the On/Off button ⏻ if you are going to be absent for a longer period of time and remove the mains plug from the power socket.
- Only use original JURA maintenance products. Use of products that are not explicitly recommended by JURA could damage your C3.

Danger of electric shock

Water conducts electricity. Do not bring water and electricity into contact with one another:

- Never touch the mains plug with wet hands.
- Do not immerse the C3 and/or mains cable in water.
- Do not put the C3 or any individual parts in the dishwasher.
- Before cleaning, switch the C3 off with the On/Off button ⏻. Always wipe the C3 with a damp cloth rather than a wet one, and protect it from prolonged exposure to water splash. The C3 must not be cleaned with a jet of water.
- The C3 is not suitable for installation on a surface where a jet of water can be used.

Danger of burns, scalding and injury

- Do not touch the spouts during operation. Use the handles provided.
- Optionally, your C3 can be remotely operated using mobile devices. When preparing a product or initiating a maintenance programme, make sure that other people are not put at risk – for example, through contact with the spouts.

3 Preparing and using for the first time

Setting up the machine

- Choose a spot for your C3 which protects the machine against overheating. Ensure that the ventilation slots are not covered.

- Place the C3 on a horizontal surface that is not sensitive to water.

Filling the bean container

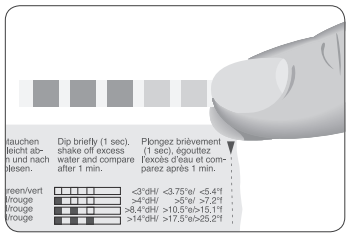
The aroma preservation cover on the bean container ensures that the aroma of the beans is retained for longer.

CAUTION
Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.
- Only use roasted, untreated coffee beans to fill the bean container.

- Remove the aroma preservation cover.
- Fill the bean container with coffee beans and close the aroma preservation cover.

Determining the water hardness

When you use the machine for the first time, you must set the water hardness. If you know the hardness of your water, go straight to the next section. If you do not know the water hardness, you can find this out first:
- Hold the Aquadur® test strip supplied under running water for one second. Shake off the water.
- Wait for about 1 minute.
- You will then be able to read the degree of water hardness from the discolouration of the Aquadur® test strip and the description on the packaging.



First-time use

⚠ WARNING
If the machine is operated with a defective mains cable, there is a danger of potentially fatal electric shock.
- Never use a machine which is damaged or has a defective mains cable.

CAUTION
Milk, sparkling mineral water or other liquids can damage the water tank or the machine.
- Only fill the water tank with fresh, cold water.

Precondition: The bean container has been filled.
- For machines with a **plug-in** mains cable: Connect the mains cable to the machine.
- Insert the mains plug into a power socket.
- Press the On/Off button ⏻ to switch the C3 on.

  SPRACHE DE
- Press the > or < button until the desired language is displayed, e.g. LANGUAGE EN.
- Press the ✓ button.

  WATER HARDNESS

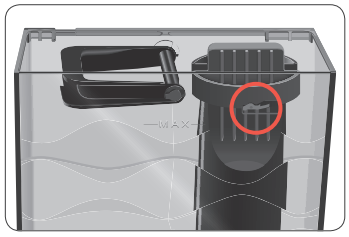
ℹ Please refer to the section above for a description of how to determine the water hardness.

- Press the > or < button to change the setting for the water hardness.
- Press the ✓ button.

FILTER + WATER

- Remove the water tank and rinse it with cold water.
- Fit the filter cartridge extension supplied on top of the CLARIS Smart+ filter cartridge.

- Insert the filter cartridge with its extension into the water tank.
- Turn the filter cartridge clockwise until it audibly clicks into place.



- Fill the water tank with fresh, cold water and reinsert the tank.

ℹ The machine automatically detects that you have just inserted the filter cartridge.

SAVED
RINSING
OK
EMPTY TRAY

- Empty the drip tray and put it back into the machine.

- Place a receptacle under the coffee spout.

FILL SYSTEM
RINSING

The start screen is displayed. The C3 is now ready to prepare your first cup of coffee. Your C3 is ready for use.

Establish Wi-Fi connection

Your C3 can be connected with J.O.E.®, your JURA app.

Precondition: J.O.E.® is installed on your mobile device and you have logged in to your home network. The optionally available JURA Wi-Fi Connect is inserted into the service socket of your C3. (After the JURA Wi-Fi Connect has been inserted, the C3 must be switched off and then on again.)

jura.com/app

- Press the > button repeatedly to access the second page of the start screen (MENU).
- Press the MENU button to access the menu.
- Press the > button repeatedly until APP is displayed.
- Press the ✓ button.
  CONFIRM TO CONNECT
- Press the ✓ button.
  OK

4 Preparation

Basic information about preparing drinks:

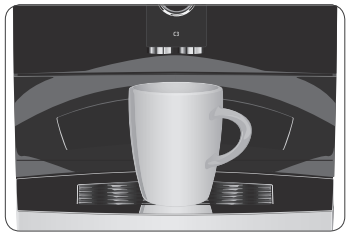
Aim	What to do
Change the coffee strength of a single product	Press the < or > button during grinding
Change the amount for a single product	Press the < or > button during preparation
Prepare two speciality coffees	Press the preparation button twice within two seconds
Change the amount, coffee strength and temperature for any given product	Press a product button for two seconds and enter the preferred settings
Stop preparation	Press the ✕ button

Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialised dealer.

Espresso and coffee

Example: Coffee

- Place a cup under the coffee spout.



- Press the COFFEE button.
  The preset amount of water for coffee flows into the cup.

ℹ Espresso and coffee can also be prepared as a **double product**. To do this, press the ESPRESSO or COFFEE button twice. The product is prepared with two brewing operations (two strokes).

Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

Basic information about ground coffee:

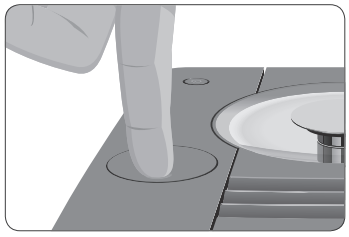
- Activate powder mode in programming mode (MENU) to prepare specialities with ground coffee.
- Never add more than two level measuring spoons of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with a sufficient amount of ground coffee, ADD POWDER is displayed and the C3 stops the operation.
- The desired speciality coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the C3 stops the operation and is once more ready for use.
- All speciality coffees with ground coffee are always prepared following the same model.

Example: Espresso with ground coffee

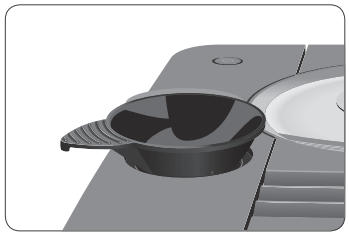
- Place an espresso cup under the coffee spout.
- Press the > button to access the second page of the start screen (MENU).
- Press the MENU button to access the menu.
- Press the ✓ button.
  POWDER MODE
- Select the setting POWDER MODE / SINGLE.

ℹ Press the > button to set the different modes: SINGLE (only the following preparation takes place with ground coffee), MULTIPLE (powder mode remains active until the machine is switched off).

- Press the ✓ button.
  OK
- Press the ESPRESSO button.
  ADD POWDER
- Open the powder chute cover.



- Fit the filler funnel for ground coffee.



- Add the desired amount of ground coffee to the filler funnel (max. 2 level measuring spoons).

ℹ The amount of ground coffee determines the intensity and aroma of the beverage, so you can adjust it to your personal preferences.

- Remove the filler funnel and close the cover of the powder chute.
- Press the ✓ button.
  The preset amount of water for espresso flows into the cup.

Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

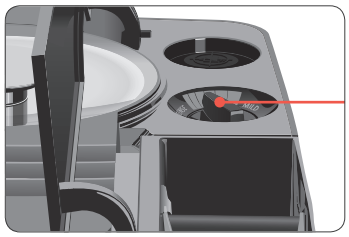
CAUTION

If you adjust the consistency of grind when the grinder is not operating, the grinder adjustment switch could be damaged.

- Only adjust the consistency of grind when the grinder is running.

The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

Example: Proceed as follows to change the consistency of grind **during** the preparation of an espresso.
- Place a cup under the coffee spout.
- Open the cover.
- Press the ESPRESSO button.
- Turn the grinder adjustment switch to the desired position **while** the grinder is running.



- Close the cover.

Adjusting the product settings

Press a product button for **about two seconds** to access the possible settings (coffee strength (AROMA), quantity of coffee, etc.).

Permanent settings in programming mode always follow the same model.

Example: Proceed as follows to change the coffee strength for one coffee.
- Press the COFFEE button for **about two seconds.**
  AROMA / BALANCED
- Press the + button to access the programme item AROMA.
- Press the < or > button to change the setting.
- Press the ✓ button.
- Press the ✕ button to return to the start screen.
  SAVED

5 Daily operation

Switching the machine on and off

- Place a receptacle under the coffee spout.

- Press the On/Off button ⏻.
  RINSING
  Your C3 is switched on or off.

ℹ When the machine is switched off, the system is only rinsed if a speciality coffee has been prepared.

Filling the water tank

Daily maintenance of the machine and hygiene when handling coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily.**

CAUTION
Milk, sparkling mineral water or other liquids can damage the water tank or the machine.
- Only fill the water tank with fresh, cold water.

- Remove the water tank and rinse it with cold water.
- Fill the water tank with fresh, cold water and reinsert the tank.

Maintenance actions

Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your C3. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfibre cloth)	▪		
Clean the inside of the water tank with a brush		▪	
Clean the top and bottom of the cup grille		▪	
Thoroughly clean the drip tray and coffee grounds container		▪	

6 Machine settings

On page 2 of the start screen, you will find the **Menu** (MENU) with the **Maintenance programmes** and **Programme options** for your C3.

Programme item	Explanation
Maintenance programmes	
CLEANING DESCALING FILTER	Perform cleaning, descaling and a filter change as soon as the corresponding prompt appears
Machine settings	
POWDER	Activate ground coffee mode to include specialities with ground coffee in the preparation options
LANGUAGE	Set language
APP (only displayed if JURA Wi-Fi Connect is being used)	Wirelessly connect the C3 to the JURA app (J.O.E.®) or disconnect again (see chapter 3 'Preparing and using for the first time – Establish Wi-Fi connection')
WATER HARDNESS	Set the hardness of the water used (1 °dH to 30 °dH) to prevent limescale building up in your machine
UNITS	Set the unit for the amount of water (ml or oz)
SWITCH-OFF TIME	Set the automatic switch-off time to save energy (switch-off after 30 minutes or 1/2/4 hours after the last action on the machine) If you extend the switch-off time, you therefore accept a high energy consumption. Energy consumption of the C3 when switched off: 0 Watt.
FACTORY SET.	Reset your C3 to factory settings (the machine then switches off)
EMPTY SYSTEM	Empty the system to protect the C3 from frost damage during transport (see chapter 10 'Transport and environmentally friendly disposal – Transport / Emptying the system')

7 Maintenance

Basic information about maintenance:

- If a maintenance programme is required, the ▦ ▦ dots on page 2 of the start screen will turn red. Use the menu to find the required maintenance programme simply in order to start it.

- Carry out each maintenance programme when you are prompted to do so.

Changing the filter

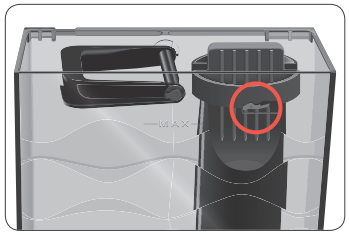
Tap, click or scan to watch
the video tutorial on YouTube

ℹ Your C3 no longer has to be descaled if you are using the CLARIS Smart+ filter cartridge.
ℹ CLARIS Smart+ filter cartridges are available from specialised dealers.

Precondition: The ▤ ▤ dots on page 2 of the start screen turn red. The programme item FILTER appears red in the menu.

- Remove and empty the water tank.
- Turn the filter cartridge anticlockwise and remove it along with the extension from the water tank.
- Fit the filter cartridge extension on top of a **new** CLARIS Smart+ filter cartridge.

- Insert the filter cartridge with its extension into the water tank.
- Turn the filter cartridge clockwise until it audibly clicks into place.



- Fill the water tank with fresh, cold water and reinsert the tank.
  The machine automatically detects that you have just changed the filter cartridge.
  RINSING, water flows directly into the drip tray.
  EMPTY TRAY
- Empty the drip tray and coffee grounds container and put them back into the machine.

Cleaning the machine

Tap, click or scan to watch
the video tutorial on YouTube

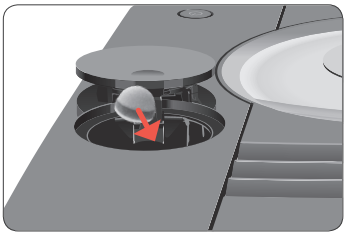
After 180 preparations or 80 switch-on rinses, the C3 will prompt you to clean it.

CAUTION
If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.
- Use only original JURA maintenance products.

ℹ The cleaning programme lasts approximately 20 minutes.
ℹ Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.
ℹ JURA cleaning tablets are available from specialised dealers.

- Fill the water tank.
- Press the > button several times to access the second page of the start screen (MENU).
- Press the MENU button.
  POWDER
- Press the > button until CLEANING is displayed.
- Press the ✓ button.
- Press the ✓ button again.
  EMPTY GROUNDS
- Empty the drip tray and coffee grounds container and put them back into the machine.
- Place a receptacle under the coffee spout.

- Press the ✓ button.
  CLEANING
  The operation is interrupted, INSERT TABLET.
- Open the powder chute cover.
- Insert a JURA cleaning tablet into the powder chute.



- Close the cover.
- Press the ✓ button.
  CLEANING, water flows out of the coffee spout several times.
  The operation is interrupted, EMPTY GROUNDS
- Empty the drip tray and coffee grounds container and put them back into the machine.

Descaling the machine

Tap, click or scan to watch
the video tutorial on YouTube

The C3 builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

ℹ If you are using a CLARIS Smart+ filter cartridge, you will not be prompted to descale.

⚠ **CAUTION**

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- Avoid contact with the skin or eyes.
- Rinse off the descaling agent with clean water. Should you get any descaling agent in your eye, see a doctor.

CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces could be left behind in the water.

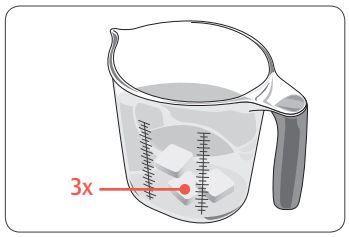
- Use only original JURA maintenance products.

CAUTION
If the descaling operation is interrupted, there may be damage to the machine.
- Allow the descaling programme to run to the end.

CAUTION
If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out.
- Clean up any splashes immediately.

ℹ The descaling programme lasts approximately 20 minutes.
ℹ JURA descaling tablets are available from specialised dealers.

- Press the > button several times to access the second page of the start screen (MENU).
- Press the MENU button.
  POWDER
- Press the > button repeatedly until DESCALING is displayed.
- Press the ✓ button.
- Press the ✓ button again.
  EMPTY GROUNDS
- Empty the drip tray and coffee grounds container and put them back into the machine.
  DESC. TABS + WATER IN TANK
- Remove and empty the water tank.
- Completely dissolve 3 JURA descaling tablets in a receptacle holding 500 ml of water. This may take several minutes.



- Pour the solution into the **empty** water tank and insert it into the machine.
- Press the ✓ button.
  DESCALING
  The operation is interrupted, EMPTY GROUNDS.
- Empty the drip tray and coffee grounds container and put them back into the machine.
  FRESH WATER
- Place a receptacle under the coffee spout.

- Remove the water tank and rinse it thoroughly.
- Fill the water tank with fresh, cold water and reinsert the tank.
- Press the ✓ button.
  RINSING
  The operation is interrupted, EMPTY GROUNDS.
- Empty the drip tray and coffee grounds container and put them back into the machine.

ℹ If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.
- Remove the water tank.
- If you use a CLARIS Smart+ filter cartridge, remove this.
- Completely fill the water tank and dissolve 3 JURA descaling tablets in it.

- Leave the water tank with the descaling solution for several hours (e.g. overnight).
- Empty the water tank and rinse it thoroughly.
- If you use a CLARIS Smart+ filter cartridge, insert this again.
- Fill the water tank with fresh, cold water and reinsert the tank.

Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

Precondition: FILL BEANS is displayed.
- Switch the machine off with the On/Off button ⏻.
- Remove the aroma preservation cover.
- Clean the bean container with a soft, dry cloth.
- Fill the bean container with coffee beans and close the aroma preservation cover.

8 Display messages

Messages on the start screen

Message	Cause/Result	Action
FILL WATER TANK	The water tank is empty. You cannot prepare any products.	▸ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
EMPTY GROUNDS	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▸ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
TRAY MISSING	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▸ Fit the drip tray.
FILL BEANS	The bean container is empty. You cannot prepare any products.	▸ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').

If a **maintenance programme** is required (filter change, cleaning, descaling), the ▦ ▦ dots on page 2 of the start screen will turn red. Use the menu to navigate to the required maintenance programme to get started.

9 Troubleshooting

Problem	Cause/Result	Action
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	▸ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	▸ Perform descaling (see chapter 7 'Maintenance – Cleaning the machine') and check the water hardness setting in the menu.
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▸ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings') / (see chapter 4 'Preparation – Adjusting the grinder').
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▸ Contact customer support in your country (see chapter '13 JURA contact details / Legal information').
ERROR 2 or ERROR 5 is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	▸ Warm the machine at room temperature.
Other ERROR messages are displayed.	–	▸ Contact customer support in your country (see chapter '13 JURA contact details / Legal information').

ℹ If you were unable to solve the problem, contact customer support in your country (see chapter '13 JURA contact details / Legal information').

10 Transport and environmentally friendly disposal

Transport / Emptying the system

Keep the packaging for your C3. It should be used to protect the machine during transport.

In order to protect the C3 from frost during transport, the system must be emptied.

Precondition: The start screen is displayed.

- Place a receptacle under the coffee spout.

- Press the > button to access the second page of the start screen (MENU).
- Press the MENU button to access the menu.
- Press the > button repeatedly until EMPTY SYSTEM is displayed.
- Press the ✓ button.
  CONFIRM TO / EMPTYING SYSTEM
- Remove and empty the water tank.
- Press the ✓ button.
  EMPTYING
  Water will flow out of the coffee spout until the system is empty. Your C3 is switched off.

Disposal

Please dispose of old machines in an environmentally neutral way.

Old machines contain valuable, recyclable materials which should be recycled. Please therefore dispose of old machines via suitable collection systems.

11 Technical data

Voltage	220–240 V ~, 50 Hz
Power	1450 W
Conformity mark	CE UK CA
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	1.6 l
Holding capacity of bean container	200 g
Holding capacity of coffee grounds container	max. 16 portions
Cable length	approx. 1.1 m
Weight	approx. 9.4 kg
Dimensions (W × H × D)	26.0 × 32.5 × 43.7 cm
CLARIS filter cartridge Smart+ (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Wi-Fi Connect (Wi-Fi connection)	Frequency band 2.4 GHz Max. transmission power < 100 mW
JURA type	771

Information for testers (repeat test in accordance with DIN VDE 0701-0702): The central grounding point (CGP) is located on the underside of the machine, right next to the mains cable's connection point.

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13 JURA contact details / Legal information

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Tel. +41 (0)62 38 98 233

ℹ You can find additional contact details for your country at **jura.com.**
ℹ If you need assistance with using your machine, you can find this at **jura.com/service.**
ℹ Your opinion is important to us! Use the contact details at **jura.com.**

Directives

The machine complies with the following directives:

- 2014/35/EU – Low Voltage Directive
- 2014/30/EU – Electromagnetic Compatibility
- 2009/125/EC – Ecodesign Directive
- 2011/65/EU – RoHS Directive
- 2014/53/EU – Wireless Voltage Directive

A detailed EU Declaration of Conformity for your C3 can be found at **jura.com/conformity.**

Technical changes

We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colours of the machine. Some details of your C3 may vary.